

Thales
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BULLETIN NO. 5960-18 Rev. B

DATE: 28 October 2013

APPLICABLE TO: Model 5960 Distance Measuring Equipment (DME)

SUBJECT: END OF SPARE PARTS PRODUCTION

UNITS AFFECTED: ALL

This bulletin is to notify owners of the Wilcox Model 5960 DME that we have been forced to end the regular production of spare parts for the 5960. This action has been required due to obsolescence of various component parts and the loss of manufacturing capability for certain assemblies. **Thales ATM Inc. will continue to support the product with depot repair services, technical assistance and training for the 5960 DME product line.**

In the short term, we have a limited number of circuit card assemblies available in our factory inventory for sale. Please contact Stacey Gautreaux stacey.gautreaux@thalesdsi.com to inquire on the price and availability status of these items. Stacey Gautreaux can also be reached by telephone at +1-913-422-2735.

For long term support, Thales will continue to support customers with repair of spare assemblies, rotating spares stock, service contracts, engineering technical assistance, and training. We are also able to provide upgrades with new electronic equipment, antennas, and remote maintenance.

Following is the contact information for the Thales Customer Service Department. Please contact us with any needs that you may have in supporting or upgrading this product line.

Thank you.

Contact Information

Contact	Phone Number	E-mail	Fax
Repairs: Glenna Salinas	913-422-2756 800-526-3433	glenna.salinas@thalesdsi.com or product.support@thalesdsi.com	913-422-2970
Technical Assistance: Les Simmons	913-422-2684 800-526-3433	les.simmons@thalesdsi.com or technical.support@thalesdsi.com	913-422-2970
Operational Training Classes: Aimee Depetre	913-422-2732 800-526-3433	aimee.depetre@thalesdsi.com or aimee.depetre@thalesdsi.com	913-422-2970
Customer Service Manager: Aimee Depetre	913-422-2732 800-526-3433	aimee.depetre@thalesdsi.com or aftermarket.support@thalesdsi.com	913-422-2970